**Ubonrath B. Phimvong**

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**Objective**

Highly motivated and reliable Entry Level Web Designer with a strong work ethics and excellent customer service skills. Proficient multitasker possessing strong web design and web design projects. Able to work remotely and independently with little to no supervision or in coordination with a professional web design team and manager.

**SKILLS**

* Superior creative and analytical thinking experience
* Highly familiar and efficient with Photoshop Flash and Adobe Dreamweaver
* Knowledgeable of basic programming languages such as C++, JavaScript, HTML, SQL, and Unix
* Superior grasp of search engine optimization techniques
* Strong expertise in digital photography and graphics using CAD
* Sound oral and written communication skills

**EDUCATION**

Associates of Arts in **Web Design/ Development,** University of Phoenix Online, Nashville TN (2014- present)

3.5 GPA

Associates of Arts in **Communication Technology,** Nashville State Technical Institute, Nashville, TN (1998- 2002)

Earned honor roll and on President’s List for earning 4.0 GPA for two semesters.

**PROFESSIONAL EXPERIENCE**

**Yates/ Nissan Corporation: Smyrna, TN** - 6/2014 to present

Maintenance Technician

* Deliver bolts and screws to the production line awhile driving a tugger and cart.
* Made sure that the parts were delivered in a timely manner.
* Ensure that there were parts with keeping up with inventory and responsible for ordering the correct quantity.

**Federal Mogul: Smyrna, TN** - 3/2009 to 6/2014

Outbound Technician/ Order Puller

* Using radio frequency (RF) scanner and Electric Pallet Tuggers to pull orders for Suppliers.
* Stack automotive parts onto pallet to fit customer requirement.
* Responsible for changing batteries on Tuggers.

**Dell Corporation**: **La Vergne**, **TN** - 10/2008 to 2/2009

Quality Control Specialist

* Inspect Dell towers for any defects or incorrect components.
* Help shipping department with Bill of Ladings (BOL) to ensure customer satisfaction.

**Asurion**: **Smyrna**, **TN** - 5/2008 to 9/2008

Returns Specialist

* Communicate with customer for returns on cell phone defects.
* Reprogramming phones to default factory settings.
* QoS (Quality of Service) ensuring phones are working properly before resale.

Pelco: Clovis, CA - 9/2006 to 4/2008

Tester/ Technician

* Solder and assemble the blue prints of electronic component to help with the assembly of security cameras.
* With the full unit assembly intact, insured cameras passed thru QC tests for customer assurance and usage.

**Integrated Network Systems**: **Fresno**, CA - 9/2003 to 7/2006

Order Picker /Shipping

* Used RF Scanner to help pick orders for shipping.
* Assisted with UPS shipping process of orders.
* Ran report of any discreprencies to supervisor.

**Asurion Company**: **Smyrna, TN** - 2/1998 to 7/2003

Inventory Control Specialist

* Responsible for operating forklift, cherry picker and reach truck for movement of inventory.
* Used RF scanner to order pick customer products.
* Inventoried, Shipped, and assisted with stocking shelves for fulfillment department.

**References are available upon request**